# Our Community Our Kids Monthly Provider Meeting ACH Child & Family Services - Belltower Chapel

Meeting Summary

December 16, 2014

Attendance 70 people representing 32 agencies

Next Meeting Tuesday, January 20<sup>th</sup> 2015 1:30 – 3pm

ACH Child & Family Services – Belltower Chapel With guest speaker Dyann Daley, MD (Cook Children's)

- 1. Welcome Dr. Gary Buff, President and COO, OC-OK
- 2. "Know Your Score" Self-Assessment Training Richard Dangel, PhD and John Shearer; Praesidium, Inc.
  - Dr. Dangel presented a PowerPoint on the "Know Your Score" self-assessment.
  - OCOK will be offering this tool for providers at no cost
  - John Shearer, Director of Training for Praesidium, discussed the six steps for completing the self-assessment tool (see Know Your Score PowerPoint attached)
    - "There is an answer to every deficit that is discovered in the process"
    - "You can use the tool to drive your training process"
    - Dr. Dangel emphasized the value of taking advantage of this opportunity, beyond just "having to do so". ACH/OC-OK will not have access to your data. All they will know is who has completed the training.
  - Q& A:
    - Q: How many can do the assessment? A: no limit at this time
    - Q: Is the Armatus Training time sensitive? How long is it available? A: as long as you are a provider. There will be a sign up process. For volunteers there is a self-enrollment that they can do.
    - Q: please address providers who have different types of services
       A: This is where the workshop will come in handy. You can do an overall assessment or just specific service areas. It depends on how you want to look at the information.
    - Patricia Correa (Director of Quality Improvement and Contracts OCOK):
       OCOK will pay for each operation that you have, provided you have a contract for that operation with the SSCC.

# 3. Placement Report – Dr. Buff

- Last month we did not have our regular provider meeting, but instead held the National Expert Panel meeting in November. The videos from the presentation are available on the OCOK website.
  - Last month's placement report was emailed out. We will continue to email these to you each month.
  - Not all placements were removals, some were placement changes. We are looking at 450 by the end of the quarter.
- In regard to Emergency Referrals: Dr. Buff asked providers to please review these emergency referrals quickly; within one hour. About 2/3 of our referrals are emergency referrals, which have a four hour time clock for placement.

- 4. PMET Data Submission Dr. Sean Allen, CAO ACH Child & Family Svcs.
  - Dr. Allen reviewed required PMET report which was due from providers on December
     15. We have received 70%
  - If child is under the OCOK contract, you are going to report this information.
    - What if the child transferred? Part of period with DFPS part with OCOK, in that case you report both.
  - Please get this information to us, and we will submit to DFPS all together.
  - Plan of Service in Evolv. You will be able to enter the information in a Word Document which you can then upload. Information will be sent to you on this.
  - We are releasing a video on how to do this upload soon

## 5. Common Application Focus Group- Dr. Buff

- One of the areas of feedback we have received from providers is that it would be helpful if the common app could provide better info and better access to info.
- DFPS approached OCOK and said if we would bring it to the providers; they will work to see what they can do to make it better.
- Dr. Buff requests that if you have interest in participating in a common app workgroup, facilitated by DFPS, please respond to Gary or Pem by January 5.

### 6. Holiday/Weekend Schedule - Kris Naylor

 Asked providers to please notify OCOK of any changes in your scheduling that may impact our ability to reach you for placement.

#### 7. RFI's - Dr. Buff

- Dr. Buff thanked providers for their response to our request for information on those who are interested in providing recruiting, training and supporting families in rural counties.
- We are in the process of reviewing and evaluating these responses. We hope to give you something on this in January
- The second RFI was in regard to finding a cadre of homes and providers who are
  prepared to take care of our teens with difficult issues and to provide training and
  support for these families.
  - We will review this and report back in February.
- Dr. Buff thanked the group for their support and efforts during this first year of the redesign.

#### 8. Closing Remarks - Dr. Carson

 Dr. Carson remarked: "It has been a year of many challenges... our focus has been largely on 'how things are,' but we continue to look forward to 'how things could be'...
 We are starting to get attention from the community (mentioned recent article in Star-Telegram Editorial Page on Foster Care Re-design) and support for making this what it can be."